



newlifeable

Enabling children with disabilities or terminal illness, to access the right equipment at the right time.

- Newlife Foundation is the UK's largest charity provider of specialist disability equipment.
- Actively addressing the national need of children with disabilities by using locally stored un-used equipment.

Newlife is committed to making a difference through its Equipment Grant and Loan Services, and demand for equipment to be provided by Newlife continues to grow. Newlifeable is our vision to help bridge the ever growing void between national equipment need and statutory paediatric equipment provision. During the first 18 months of the service, we have already helped provide quality fully refurbished equipment to over two hundred families.

Any statutory service or local organisation that donates into this service will be able to purchase professionally refurbished and re-certified equipment online at a reduced rate and avoid long term storage costs for equipment not being used because need for the equipment does not exist locally – but does nationally.

How it works?

- ✦ We work with statutory service commissioners, local equipment stores, special needs schools, various other organisations and individual families to find unused specialist children's disability equipment.
- ✦ We organise the free collection of this equipment at a time which is suitable for all parties.
- ✦ We ensure equipment is clinically cleaned, refurbished and certified to the Medical Health Regulatory Association (MHRA) guidelines.
- ✦ We arrange free provision of this equipment to children with disabilities or terminal illness and their families, who desperately need it - or sell it back to organisations to meet child specific needs.



Who benefits?

Families

Vicky Cleaver was using an ordinary buggy for her three-year-old son Archie and rolling up blankets to put around him to stop him from lolling to one side or the other. He has Cerebral Palsy which affects both his arms and legs and has poor trunk control and floppy muscle tone so he can't sit unaided.

Vicky said: **"This meant we could only ever take him on short trips, like round the supermarket, so he was really missing out on life."**

Archie doesn't qualify for help from wheelchair services yet, but when his mum found out about Newlifeable from Facebook she phoned the charity straight away to ask for details about the quality refurbished equipment they had available. Just eight days later – after Archie's OT had supported their application – the specialist buggy was delivered to their home, which she said was 'absolutely amazing'.



Donors

Adrian Davies, the Complex Equipment Project Manager for Rhondda Cynon Taf County Borough Council, has been working with Newlifeable to provide a more efficient and affordable way of providing a professional complex equipment service.

He said: **"A meeting at Newlife's headquarters in Cannock proved invaluable, impressed by the professionalism throughout, it proved the catalyst for the development of a 'link up' of our services whereby we would look at ways to maximise use of equipment. Following its inception, we have already been able to purchase three items of specialist equipment which has met the Occupational Therapists prescribed need for the individual children."**

Together, we **will** make life better

through the provision of quality disability equipment.

If you are interested in offering equipment to Newlife, or would like to ask any questions about Newlifeable, please contact our Care Services Team:

☎ 0800 902 0095 or 01543 531465

Free from UK mobiles & landlines.

Lines open Monday - Friday 9:30am - 5pm
plus 24 hour answerphone.

✉ newlifeable@newlifecharity.co.uk **💬** [newlifecharity.co.uk/live](https://www.newlifecharity.co.uk/live)

Available equipment can be seen at www.newlifeable.co.uk

f Facebook
fb.me/newlifefoundation

🐦 Twitter
[@newlifecharity](https://twitter.com/newlifecharity)

📷 Instagram
[@newlifefoundation](https://www.instagram.com/newlifefoundation)

📺 YouTube
[/newlifefoundation](https://www.youtube.com/newlifefoundation)



About Newlife Foundation for Disabled Children

Newlife is the UK's largest provider of specialist equipment to help children/young people who are disabled or terminally ill. We offer care to families through professional support services; practical support through specialist equipment provision; hope by funding medical research; and we campaign to get a better deal for families of disabled and terminally ill children/young people.

All Newlife care services are **FREE** and available nationally.

Newlife's Care Services Department

Newlife's Care Services Department consists of health professionals with specialist qualifications and experiences within childhood disability. **The team will assess each enquiry in confidence and give information, support, and will signpost families to our services and external organisations.**

National Nurse Helpline

Newlife operates a confidential and caring Nurse Helpline. Nothing is too small or too important to discuss with a trusted Newlife Nurse. Please call our National Helpline on 0800 902 0095 (freephone from UK landlines) or dial 01543 468 400 (normal call charges apply). The lines are manned Monday-Friday, 9.30am-5pm or until 7pm every Wednesday. Alternatively you can email nurse@newlifecharity.co.uk. or go to our website: www.newlifecharity.co.uk to contact a Nurse using our 'Live Chat' service. **It's also easy to connect with us at www.facebook.com/newlifefoundation or through twitter using @newlifecharity.**

Equipment Grants

Newlife Foundation can provide vital specialist equipment which meets the child's current and long-term needs and subsequently changes the lives of disabled children and their families. Without Newlife many disabled and terminally ill children would go without vital equipment. Applications are individually reviewed by our Care Services Team to assess the need, of children and their families, and urgency of each request. **The application process is simple; the form can be downloaded online and completed by the family and supporting professional involved in the child's care.**

Just Can't Wait Service

To ensure that terminally ill children don't have to wait to get vital equipment, Newlife offers the Just Can't Wait Service. Newlife is able to loan essential professionally-maintained equipment within 72 hours to children with life limiting conditions and/or palliative needs. This equipment enables children to be discharged from hospital, access hospice care at home, and give families the opportunity to build valuable memories. **Simply contact our National Nurse Helpline to enquire about availability of specialist beds, buggies, wheelchairs, sleeping systems and portable hoists.**

About Newlife Foundation for Disabled Children (Continued)

✓ Play Therapy Pod Service

The gift of play should not be underestimated. When children have complicated needs, play and development does not become a priority. Newlife recognise that the therapeutic effect of play can make a huge difference to individual children and the family as a whole. This is why Play Therapy Pods of specialist toys are loaned to children for an average of 12 weeks. All pods are assessed, cleaned and refurbished prior to reloan. **The application form, which can be downloaded online, enables a choice of toys. It should be wholly completed by the family and doesn't require support from a health professional.**

✓ Emergency Bed Loan Service

Newlife's emergency service aims to ensure that disabled children aren't at risk of injury because they are using inappropriate beds for their medical and/or behavioural needs. Newlife is able to loan essential professionally-maintained specialist beds within 72 hours. This equipment can prevent life-threatening injuries and maintain a child's health, while addressing their family's wellbeing. **Simply contact our National Nurse Helpline to enquire about availability of specialist beds.**

✓ Comfort Capsule Service

Newlife's Comfort Capsules provide practical equipment to meet emotional needs. When a family is given the news that their child has a terminal illness, the medical needs often outweigh the holistic needs of the family to have the opportunity to build and treasure memories. Newlife recognises that providing equipment can have a therapeutic effect on a child's quality of life, and subsequently provide support to the family as a whole. All capsules are assessed, cleaned and refurbished prior to reloan of items designed for multiple use. Single use resources are granted to each family. **This service requires support from a health professional involved in addressing the child's palliative needs who has regular community contact with the family. Simply contact our National Nurse Helpline to see how we can help.**



IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT OUR CARE SERVICES TEAM ON:

0800 902 0095 Lines open Monday-Friday 9:30am-5pm
& Wednesdays until 7pm plus 24 hour answerphone

Email: nurse@newlifecharity.co.uk Nurse Chat: www.newlifecharity.co.uk/live

 [facebook.com/newlife.foundation](https://www.facebook.com/newlife.foundation)  [twitter.com/@newlifecharity](https://twitter.com/newlifecharity)  [youtube.com/NewLifeFoundation](https://www.youtube.com/NewLifeFoundation)

Newlife Centre, Hemlock Way, Cannock, Staffordshire WS11 7GF. Newlife Foundation for Disabled Children. Registered Charity Number: 1001817 in England & Wales



Do you want to know more about Newlife's services...?

Please tick the boxes if you would like to receive more information about any of the following Care Services by email and/or telephone:

- National Nurse Helpline** - Newlife operates a confidential and caring Nurse Helpline. Our specialist Nurses can provide information on rare & complex conditions; local & national services; rights & benefits; access to health & social care professionals; delivery of care in the community; and emotional support.
- Equipment Grants** - Newlife can provide essential equipment which meets the specialist needs of children with disabilities or terminal illness. This may be equipment which keeps children safe, healthy or improve their wellbeing.
- Emergency Equipment Loans** - Newlife recognises that there are times when children with shortened life expectancy have life threatening needs, face risk of injury or just can't wait for the equipment they need. We aim to get them the equipment they need within 72 hours.
- Play Therapy Pod Service** - Newlife recognises that the therapeutic effect of play can make a huge difference to individual children and the family as a whole. This is why Play Therapy Pods of specialist toys are loaned to children with physical, behavioural and learning disabilities.

Newlife Foundation is the UK's largest charitable provider of essential equipment to meet the specialist needs of children/young people with disabilities or terminal illness.

What difference can be made by a Comfort Capsule?

Vicky, mum of Patrick (as seen on the cover of this leaflet), said:

“The digital camera has been brilliant for us – we are trying to take as many pictures as possible. We also have quite a lot of hospital stays with Patrick so the DVD player has been really helpful at distracting him when we are there. He loves the blanket and the pillow – they have gone everywhere with him since we had them. He also really loves the teddy bear – Patrick doesn't really like to be held but he does love contact and the weight of the bear on his tummy feels like he is being touched and helps distract him from discomfort as he is also prone to painful wind. Patrick has a twin and they were able to use the handprint maker together – we are trying to make as many memories of the two of them together as we possibly can.”

Every moment
is precious



★ Sounds ★ Memories ★ Smiles ★ Comfort



WE ARE NOW
Newlife
THE CHARITY FOR DISABLED CHILDREN
Registered Charity Number: 117025 (England & Wales)
HELP US CHANGE
A CHILD'S LIFE

Comi Capsules

Care Services
Free from 9am-5pm
weekdays & weekends
0800 902 0005
www.newlifecharity.co.uk

Nurse Chat
www.newlifecharity.co.uk/nlc
Email: nurse@newlifecharity.co.uk

www.newlifecharity.co.uk

Facebook: com.newlife.foundation
Instagram: @newlifecharity
Twitter: @newlifecharity
YouTube: com.newlife.foundation

Newlife Foundation for Disabled Children
Registered Charity Number: 1001817 in England & Wales

Who are Newlife Foundation?

We are the UK's largest charity supplier of equipment to provide support to help meet the specialist needs of children with disabilities or terminal illness. Sometimes this is through equipment grants, so they permanently benefit a child, while other items are loaned for shorter periods. We work together with local professionals to define the equipment needed by babies, children and young people.

Newlife Nurses operate our free and confidential national helpline, which is trusted by thousands of families every year.

Simply call Newlife's Nurses on 0800 902 0095, or complete the slip attached, to access this service or to show interest in knowing more about any specific Care Services. You can also 'live chat' with a Newlife Nurse online, contact us through social media or email us from our website.

What is a Comfort Capsule?

Comfort Capsules contain items which are shown to bring enjoyment, distraction and an extra level of comfort while bringing the whole family together to make and treasure memories. Whether it's the portable DVD player, to help children and siblings take their mind off treatments or long waits in hospitals/hospices, or the hand/footprint kit that families can treasure forever – there are extensive creative and practical resources within a Comfort Capsule to help support the emotional needs of families. Feedback has also shown that families have benefited from the 'experience envelope' which helps direct families to other organisations that can support access to services and help them to enjoy some very special experiences together.

Newlife's free Comfort Capsules are providing tangible support and practical help to families across the UK.



Newlife's Comfort Capsules are specially designed by palliative care professionals to support families who are providing end-of-life care for their children.

Comfort Capsules deliver free practical items, information and the opportunity to make special memories.

How is it provided?

It's simple, Newlife loans a box of practical resources directly to your home. Delivery and subsequent collection – alongside any other support provided by Newlife – is completely free. Many of the items within the 'capsule' can remain forever with families, while other items are returned when no longer needed so they can be clinically cleaned/refurbished and used to help others. Don't be concerned if something gets broken or lost, the Comfort Capsule is there to give care and support.

How can I get a Comfort Capsule?

Any Health or Social Care Professional can help you apply for a Comfort Capsule and also support your access to our other services. Ask them to refer you to the Newlife Nurses for more information or just call us directly. Our contact details are in this leaflet.

★ *Fill in the form overleaf to receive a Comfort Capsule with the support of your caring professional.*

★ *Send the perforated form back to us at:
Care Services Team
Newlife Foundation, Hemlock Way,
Cannock, WS11 7GF*

★ *Your supporting care professional will need to share your contact details and information regarding your child's condition and care (medical, educational and social care) in order to access this service.*

Want a free Comfort Capsule?

Just tick the box and sign the declaration below to give us permission to share your contact details and to work with your local professional. Your supporting professional will need to share your contact details and information regarding your child's condition and care (medical, educational and social) in order to access this service.

Once we receive this form or a telephone referral from your local professional, we will contact you by phone or email.

I would like to receive a Newlife Comfort Capsule

Today's Date: ____/____/____

Child's Name: _____

Child's DOB: ____/____/____

Parent's Name: _____

Parent's Signature: _____

Email: _____

Tel: _____

Your details will be stored on our database and held securely in accordance with the Data Protection Act 1998. Your information will only be shared with other parties where it is necessary.

Would you like Newlife to keep you informed about our work, latest news and opportunities? Please choose how you would like us to contact you.

By email **By phone and/or text**

If you would like to update or change the way you hear from us or you no longer wish your details to be held on our database, then please contact us on 01543 468888 or email info@newlifecharity.co.uk

Anya's Story

Ten-year-old Anya from the West Midlands needed somewhere safe and comfortable to sit as her condition deteriorates. Through its Just Can't Wait service, Newlife stepped in and loaned her the seat that she desperately needed. Mum Farhat said: "We had been looking for a chair that would help keep Anya safe, but also be comfortable for her – and seating from 'normal' shops just isn't suitable".



“

This equipment from Newlife is perfect. The chair keeps her upright, so she is less likely to choke and, because it is on wheels, I can take Anya around the house with me so, for instance, I can keep an eye on her when I am cooking. It is such a great help, especially as her condition is worsening.

”

Ruby's Story

Mum of three-year-old Ruby woke up one night to hear her gasping for breath and hanging from the top of her cot. Newlife through its Emergency Safety Loan service stepped in and loaned mum Rachael the special bed needed to keep Ruby safe. Rachael said: "Ruby doesn't sleep much – she regularly wakes between 3am and 4am. Having this specialist bed gives me peace of mind, knowing that if I fall asleep she will be safe."



“ She had pulled herself up and put her neck over the side, then presumably, lost her footing. She was just hanging there. ”

Emergency Equipment Loan Services



WE ARE NOW
newlife
THE CHARITY FOR DISABLED CHILDREN
Registered Charity Number: 1170125 in England & Wales
HELP US CHANGE
A CHILD'S LIFE

Urgently helping
children with
disabilities or
terminal illness
across the UK.



Care Services
0800 902 0095

Free from UK
mobiles & landlines
Mon - Fri 9:30am - 5:00pm
(Wed until 7pm)



Nurse Chat
www.newlifecharity.co.uk/live



Email
nurse@newlifecharity.co.uk



www.newlifecharity.co.uk

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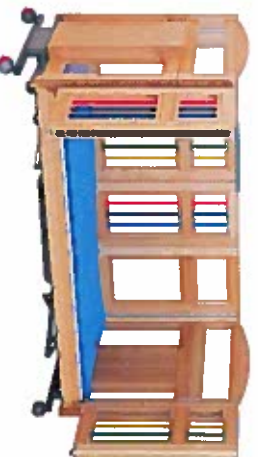
Newlife's emergency loan services provide equipment often within 72 hours

Newlife provides

flexible and dynamic

loan services to support changing and complex needs.

Newlife Foundation for Disabled Children runs the UK's only Emergency Equipment loan service, providing equipment free of charge to children who are in very urgent need, often delivering within **72 hours**. This emergency service is for those children who cannot wait for the equipment they desperately need. This may be because the child is at significant risk of injury, has a **shortened life expectancy** or complex **unstable** conditions. In some cases we can also offer a loan to aid discharge from hospitals and hospices.



Newlife has a suite of equipment available which includes beds/cots, mobility equipment, seating and hoists. The availability and type of equipment within the suite will vary day to day as equipment is delivered and returned. The suite of equipment is clinically cleaned, refurbished, technically tested and maintained by professional equipment specialists and suppliers prior to each loan.

Newlife covers all costs towards the loan of this equipment, including:

- ★ *Installation and adaptations*
- ★ *Training*
- ★ *Maintenance*
- ★ *Insurance*

Emergency Equipment Loans offer:

Easy Access

An Occupational Therapist, Physiotherapist or other Health/Social Care Professional who is actively involved in the child's care, can refer for an Emergency Equipment Loan via our Nurse Helpline.

Fast Delivery

If equipment is available, specification and diagnosis confirmed and the terms and conditions of the loan are confirmed, Newlife will aim to deliver within **72 hours**.

Just Can't Wait Loans

Newlife knows that children who are terminally ill, have shortened life expectancy or have life threatening unstable conditions need equipment to be supplied quickly. They 'just can't wait!'

This free service can help children receive hospice at home services, relieve pain, enable care packages to be put in place and/or improve their quality of life.

For more information:

Call 0800 902 0095

(free from UK mobiles and landlines)

Emergency Safety Loans

Newlife knows that children with disabilities can be at significant risk of injury due to inappropriate or no equipment provision.

Newlife provides essential specialist equipment in recognition that equipment really can save lives.



Eligibility:

- ★ *The child has a terminal condition, is life limited or has an unstable life threatening condition.*
- ★ *The child is aged under 19 years old.*



Eligibility:

- ★ *The child has a significant physical, behavioural or learning disability.*
- ★ *The child must need equipment to avoid significant injury and to keep them safe.*
- ★ *The child is aged under 19 years old.*
- ★ *The child is a permanent resident in the UK.*

AVY'S STORY

Avy, from Nottingham, was aged four when he first accessed the Play Therapy Pod loan service. Mum Chitra Acharya says: "This is our second Play Therapy Pod loan – and Avy loves them. The pods contain lots of toys carefully chosen for children's individual needs and this means Avy responds really well to them. The health professionals who work with us at home have been very impressed with the range of specialist sensory toys."



"We have to physically prompt him to use his right hand. In this picture, you can see him using his right hand to explore the therapy pod toy, without any physical help from anyone. This shows that he likes the toys and he is using his right hand on his own to play with them."

ELIZABETH'S STORY

Elizabeth, from Cheshire, was aged eighteen when she accessed the Play Therapy Pod loan service. Finding specialist toys when your child is a teenager with severe learning disabilities is not simple, as mum Heather Bailey has found out. Heather says: "It is hard to know what to buy for someone with profound and multiple learning difficulties and appropriate sensory toys can be very expensive."



"We have had a visual pod and I have been very impressed with the equipment, much of which lights up. We even purchased one of the items for Elizabeth for her birthday. The pod included fibre optics, which I have kept in the kitchen so Elizabeth has something to entertain her when I am cooking."

newlife
foundation for disabled children

Call: 0800 902 0095
(Free from UK mobiles & landlines)
Email: nurse@newlifecharity.co.uk



WE ARE NOW

newlife
THE CHARITY FOR DISABLED CHILDREN

Registered Charity Number: 1170725 in England & Wales.

HELP US CHANGE
A CHILD'S LIFE

PLAY THERAPY PODS



“Fun, specialist toys really do make a difference to the way children interact with each other, and the world around them!”

About Newlife Foundation

Newlife Foundation - is the UK's largest charity funder of children's specialist disability equipment. Children with disabilities have been at the heart of the charity since 1991. Their needs and the needs of their families and carers, their health and their voices are all central to the work of the charity. Newlife can help in many ways, our services include:

1. Our specialist nurses are there to support and provide information when you need them most.
2. Newlife can provide essential equipment which meets the specialist needs of children with disabilities or terminal illness.
3. Newlife provides Emergency Equipment Loans when children face risk of injury or just can't wait for the equipment they need.

The Play Therapy Pod Service

Newlife believes that every child deserves to play. The therapeutic effect of play can make a huge difference to a child and the family as a whole. This is why Newlife provides the free loan of specialist developmental toys to families who have children with disabilities or terminal illness. Each pod consists of a variety of specialist toys

that take into account the child's age, size and ability. Every item is carefully considered and Newlife takes into account medical conditions, known allergies or sensitivities. Newlife ensures all items are safe, clean and appropriate before they are dispatched directly to the family home. We offer Play Therapy Pods on loan for 12-16 weeks, after which we will collect the items by arrangement with you.

Families to Play

The gift of play should not be underestimated but for many disabled children the opportunity to have access to developmental and therapeutic toys is difficult. 79% of families have told us that their child's health and well-being is affected by limited availability to specialist equipment and 60% feel that they do not have enough behavioural or learning support. To make things more difficult, specialist toys are often much more expensive than standard toys and it can be difficult to tell which toy a child would prefer.

Specialist toys can teach children important social and physical skills: improving their confidence and development. Over half of our families told us that the loan of the Play Therapy Pods have improved their child's attention span, understanding of 'cause and effect', response to sounds and improved their child's hand/eye co-ordination.

Specialist toys also empower families to play together and improve understanding of their child's sensory needs.

Play Therapy Pods for 0 to 3-Year-Olds

A broad choice of toys stimulate all your child's senses.



Birth and up to 18 months old



18 months and up to 3 years

Play Therapy Pods for Children 3 Years and Over

To target specific developmental needs children aged 3 and over have four different categories of pod to choose from:



3 years and up to 5 years old



5 years and up to 18 years

Visual Play Therapy Pod – toys that encourage visual focus, co-ordination and stimulation.

Auditory Play Therapy Pod – toys that make noise and encourage auditory stimulation.

Interactive Play Therapy Pod – toys that demonstrate 'cause and effect' for interactive play.

Tactile Play Therapy Pod – toys that stimulate touch and encourage associated motor functions.



Eligibility

Like all Newlife services, Play Therapy Pods are free and we make it very easy for families to access them. If you can say 'yes' to the next three questions we can probably provide a Play Therapy Pod to you and your child:

- My child is aged under 19 years old.
- My child is a permanent resident in the UK.
- My child has a significant physical, behavioural or learning disability.

How to Apply

The Newlife care team can support you to apply for the loan of a Play Therapy Pod and also inform you about Newlife's other services.

Application forms are available from the website www.newlifefoundation.co.uk/application